

Exams Manager Issue - Notification Emails are not being sent

1 message

Assessment <examlogistics@ucd.ie> To: anna.john@ucd.ie

27 October 2023 at 13:04



UCD Registry

27 October 2023



UCD REGISTRY Clárlann UCD

Exams Manager Issue - Notification Emails are not being sent

This email has been circulated to: Heads of School, School Managers, School Administrators (students), Innovation Academy
CC: UCD Registry, School Heads of Teaching & Learning

Dear Colleague,

We are currently experiencing a system issue with Exams Manager, the impact of which is that email notifications are not being sent to Approvers to flag when exam papers have been uploaded for their review.

We are working with both our service provider and UCD IT Services to resolve this issue as a matter of urgency, and will be in contact again when we have a further update.

In the meantime, we ask Approvers to log in to Exams Manager and check whether there are any exam papers awaiting approval from them. Please pass this message on to any relevant staff in your area who may be impacted by this issue.

Should you have any questions or concerns, please contact examlogistics@ucd.ie. Kind regards,

Karen McHugh Director of Assessment UCD Registry



examlogistics@ucd.ie



UCD Registry Website

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